

Welcome to Pentire Holidays

Holiday Home Owners' Advertising & Booking Service



Pentire Holidays has established, over the past 5 years a successful booking and payment service, for letting of high quality holiday homes.

Our mission is to provide a robust and reliable booking service, for our clients.

Pentire Holidays will be responsible for:

- Advertising your property on our established website pentireholidays and other leading directories
- Handle enquiries, take deposits, invoicing, and bookings, administration and confirmation of bookings to guests
- Take on-line bookings on our booking system which is available 24hours 7 days per week
- Process on-line payments via BACS cheque or card
- Telephone enquiries welcome offering a friendly service to clients
- Provide written confirmation of all bookings taken at your property

If Pentire Holidays provide your booking service for your holiday home, we will require the following details before we can start to market your property for you.

Owners' responsibilities:

- Provide a copy of a Fire Safety Risk Assessment for your property and have a fire blanket and/or fire extinguisher fitted to the wall in the kitchen
- Full Inventory of items in the property
- Insurance for covering public liability along with Contents & Buildings Insurance
- Provide a Gas Safety Certificate
- Provide a Portable Appliance Test (PAT) Certificate for items in your property
- Provide a written Access Statement for your property
- Provide a Energy Performance Certificate (EPC) as from 30th June 2011
- Provide accurate written details and photos of your property. Along with your terms of accepting bookings for use on our website
- All maintenance and repairs of the property
- Provide a Changeover, laundry service and key access to your property

If you require advice or help with the above, please see page 4.

Pentire Holidays

Owners' Advice and Services Available

- Highly recommend a '**Changeover, laundry and housekeeping service**' for your guests offering a personal touch. Who can also provide security and cleanliness of your property, providing your guests with a home from home experience.
- Provide a Professional Service from an Accredited Energy Assessor to carry out an '**Energy Performance Certificate (EPC)**'
- Recommend and Organise '**property repairs and maintenance**'
- Advice on templates for '**statutory health & safety requirements**' for Owners' letting their property as a holiday home. Clerical service available.
- Organise '**Gas certificates and PAT certificates**'

Package Fee for
Pentire Holidays Advertising and Booking Service

- Has one fee of 15% of the holiday let charge

Having managed properties for the last five years, we have knowledge of Newquay and the local area. Therefore we appreciate the needs of holiday home owners.

To register your property with Pentireholidays, please contact us. We do not ask for a registration fee, if you wish to use our advertising and booking service.

Bespoke packages can be arranged and tailored to your requirements. And site visits can be arranged.

If you would like to discuss your individual needs please contact us at the following e-mail address

enquiries@pentireholidays.co.uk

Telephone 07856 853 899

*Pentire
Holidays*



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