



chalet d'Antoine

Portsmouth Rd, Ripley, Surrey, GU23 6EY
 Telephone: 0870 873 0001, 01483 212726 Fax: 01483 212725
 E-mail: info@chalet-antoine.com

**2012 GENERAL INFORMATION. BOOKING CONDITIONS.
 PRICES. BOOKING FORM.**

Reservations

To book your holiday, please telephone our office on **0870 873 0001** or **01483 212726** to check availability. We will then hold a room on option, as long as we receive your completed booking form and deposit within four days.

2012 Prices

Prices shown are based on 2 people sharing a twin or double room.

Date	Camp	Price
June 5 th	Elitecycling training camp	£849
June 15 th	Mosquito bikes camp	£290
July 29 th	Etape camp	£749

Package includes: ● 7 night's half-board accommodation (athlete tailored cuisine) ● Assistance with bike assembly on arrival ● Elitecycling Training camp includes on road coaching, evening lectures & video analysis ● All camps include fully supported riding ● Use of bike tech room ● Kit laundry service ● Transfer from Geneva.

What's not included or optional extras: ● Flights to Geneva ● Massage service ● Additional bike mechanic services.

Booking Conditions

1. Contract. Your contract will be with Simon Butler Skiing, who are responsible for your arrangements only and who are committed to a policy of fair-trading. By signing the booking form you will be accepting the terms and conditions for yourself and all members of your party.

2. Reservations. Bookings are accepted in writing on our booking form, together with your deposit of £100.00 per person. Provisional bookings can be accepted by fax or phone, using a payment card and your booking form submitted within four working days.

3. Confirmation and payment. Within 14 days we will send you confirmation and an invoice with details of your holiday. This should be carefully checked to ensure your requirements are met. It is on despatch of our invoice that a contract is made between us incorporating these booking conditions. Your balance is due 10 weeks before departure and no reminder will be sent. If you fail to pay on time, Simon Butler Skiing will be entitled to cancel the booking and cancellation fees will be payable.

4. Alterations to the booking. If you wish to alter the booking after the contract is formed, we will do our best to arrange this. An amendment fee of £30 per person will be made for each detail of the booking changed. Please bear in mind those alterations such as a change to flight departure dates may incur hefty costs with the airline.

5. Cancellation by you. All changes and cancellations must be made **in writing** and received in our office before the departure date. Cancellation charges are as follows.

Period before scheduled departure that written notification received by us.	Amount of charge as % of total holiday cost excluding insurance.
Over 56 days	Deposit
56 – 29 days	50%
28 – 15 days	70%
14 – departure day	100%

If your cancellation falls within your insurance policy terms, then the insurance company will refund any such charges to you.

6. Price variations by Simon Butler Skiing. Prices are based on a currency exchange of £1= 1.325€ 18/11/11. Whilst we reserve the right to change our prices, your confirmation invoice price is fully guaranteed.

7. Holiday insurance. We do make it a condition that you are fully insured before travelling with us.

8. Alterations to your holiday by Simon Butler Skiing. Arrangements to your holiday as described on the web site are made many months in advance. We reserve the right to make any such necessary changes. Most will be very minor and we will notify you of any major changes. In the event of a major change you have a choice. a) accept the change. b) purchase another holiday from us. c) cancel your holiday.

9. Cancellation by Simon Butler Skiing. We reserve the right in any circumstances to cancel your holiday, and to return all money you have paid to us, or offer you an alternative holiday to purchase. However, in no case will we cancel your holiday less than 10 weeks before departure, except for reasons outside our control including, but not limited to reasons of force majeure.

10. Simon Butler Skiing liability. We accept full responsibility for the act and/or omissions of our employees, agents, sub-contractors and suppliers. Simon Butler Skiing accepts no responsibility for the acts or omissions of its clients, whether negligent or otherwise, and shall not be held liable for any claims made against our clients either by other clients of Simon Butler Skiing or third parties.

Note: The client agrees to co-operate fully with Simon Butler Skiing or our insurers in respect of any legal proceedings which Simon Butler Skiing or our insurers may take against the relevant supplier and/or third party. In the event

of personal injury unconnected with arrangements made by Simon Butler Skiing, assistance will be given where appropriate subject to reasonable discretion.

11. The responsibility of Simon Butler Skiing. The manager, representative and/or supplier at Simon Butler Skiing organises our summer programmes with your safety in mind. They have complete discretion to vary or cancel our programmes according to weather conditions and the experience of group members.

12. If you have a complaint. We do try to ensure that your holiday with us is as enjoyable as possible. If you have a complaint please:
 a) Whilst on holiday. Immediately inform the manager, who will try to put things right quickly.
 b) On your return home. Within 28 days follow up your complaint by writing to our UK office.

13. Web site accuracy. The web site is prepared from advance information. Whilst every care is taken that this information is correct at the time of production it has to be remembered that facilities may be withdrawn from Simon Butler Skiing and holiday particulars as a result. Our sales staff are often asked for information not contained on the web site. Whilst every effort is made to ensure that all information is correct, Simon Butler Skiing cannot be held responsible if this should prove inaccurate.

14. Special requests. If you have any dietary requests that are not covered by the holidays description on the web site please let us know. We will try to meet such requests but cannot guarantee to do so.

15. Valid passports. Are required for visitors to France. Visas are not required for EU citizens. Other Nationals may require a visa and should enquire at the French Consulate.

16. Financial Protection. A Clients Trust account at lloydsTSB protects your holiday payment.

Simon Butler Skiing, Portsmouth Rd, Ripley, Surrey, GU23 6EY.
Reservations & enquiries **0870 873 0001** or **01483 212726**. 24 Hour fax **01483 212725**

Email: info@simonbutlerskiing.co.uk

Please complete all sections of the booking form in block capitals and send it to the above address with £100.00 deposit per person.

Party leader- to whom all correspondence will be sent	Tel - day	How did you hear of us?
Address Postcode	Mobile	If you know of someone who would be interested in receiving information please write their name & address below.
	Email	

Name all party members including yourself (indicate room partners/sharers) Important - Please state names exactly as detailed on passport

Title	Forename	Surname		Room type*

* Room types: Twin, double, triple, quad.

I have in force an insurance policy . The policy has cover for cancellation and sport. The policy is current and does not expire until after the date of my return to the UK.

Insurance company name Policy No.

Signed Date

Holiday details

Date of travel:	Return date:
No. of adults:	Private airport transfers:
Dietary requirements & guest name it applies to:	

Deposits/Full payment

Deposit of £100.00 x ____ no. of persons = £ ____ Full payment (if within 10 weeks of departure) = £ ____

Method of payment

(please make cheques payable to Ski Coach Ltd)
 Credit card
 Debit card
 Other

Card Number Name and initials on card
 Valid from ____ Expiry date ____ Issue no. (switch only) ____ 3 digit security code ____

Please charge to the card detailed above £ ____ (1.5% surcharge when using a credit card, no charge for debit cards)

I authorise the balance due to be debited from my account 10 weeks prior to departure (Delete if not applicable)

Please book Simon Butler Skiing holidays as indicated for myself as group leader and all other members of the group named. I have read the booking conditions and agree to their terms on behalf of myself and all others members of my group.	Signature _____ Date _____
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