

# Booking information

## Price List/Conditions 2011/2012

### Reservations

Please telephone our office on 0870 873 0001 or 01483 212726 to check availability and book your holiday. We will need to receive your completed booking form and deposit within four days to hold a room for you on option.

### Prices

Prices shown are per person sharing a twin or double room for one week. If you would like to stay for two weeks or longer, please contact our UK office for pricing information.

**Package includes:** Accommodation in either of our chalets on a half board (6 nights) basis and 2 hours' ski tuition for 5 days.

**Travel Arrangements:** For guests who fly, we offer a transfer service from Geneva, there is an 20 euro per person charge for this service in each direction.

If your flight is delayed we cannot hold our coach, but can arrange a private taxi from the airport at an additional cost. Prices start from 130 euro, which is payable in resort.

We request that our flying guests provide a mobile telephone number so that our representative at the airport can make contact. We also politely ask our guests to remember to switch their phones on please!

A number of airlines offer flights to Geneva: Easyjet ([easyjet.co.uk](http://easyjet.co.uk)); Jet2 ([Jet2.com](http://Jet2.com)); British Airways ([britishairways.com](http://britishairways.com)); Airfrance ([airfrance.co.uk](http://airfrance.co.uk)); and BMI Baby ([bmibaby.co.uk](http://bmibaby.co.uk)).

Chalet hotel Soleil d'Or	
Date	7 nights accommodation
December 13	£295
December 20	£615
December 27	£775
December 27	£969 (11 days)
January 3	£295 (4 days)
January 7	£525
January 14	£549
January 21	£610
January 28	£620
February 4	£555
February 11	£735
February 18	£575
February 25	£545
March 3	£525
March 10	£495
March 17	£495
March 24	£525
March 31	£495
April 7	£395

Chalet d'Antoine	
Date	7 nights accommodation
December 13	£395
December 20	£719
December 27	£875
December 27	£1115 (11 days)
January 3	£365 (4 days)
January 7	£639
January 14	£669
January 21	£705
January 28	£725
February 4	£645
February 11	£855
February 18	£675
February 25	£649
March 3	£629
March 10	£595
March 17	£575
March 24	£605
March 31	£595
April 9	£495

The Chalet d'Antoine offers three grades of room - Standard, Premium and Superior. Prices shown above are based on our Standard rooms. Premium (£ 45 supplement) and Superior (£ 80 supplement) rooms are both larger with Superior rooms having a lounge area with sofa, which can be utilised as a third bed when required.

### Supplements and reductions

Single room	Plus 30% per week on accommodation cost. No supplement for w/c 13/12/2011
Nanny service	Full day: £ 195 per child per week. Half day: £ 100 per child per week. (Please contact our office regarding infants (12 months and under) because a private nanny will be required.
Child reductions	Under two years in parents' room £ 85 per week. Non-skier aged two to five years in parents' room: 50% reduction Skiers aged four to fifteen years in parents' room: 30% reduction Children (fifteen years and under) not sharing parents' room: £ 50 reduction per child
Group reductions	See separate section
Room sharing	Three adults sharing (friendly squeeze) : £ 50 reduction per person.

### Crossing the Channel

If you plan to travel by car, ferry operator SeaFrance offers a regular schedule at very competitive rates. SeaFrance is the only French operator on the Dover to Calais route and offers up to 30 sailings a day aboard its modern state-of-the-art super-ferries.

SeaFrance ships are comfortable with a choice of restaurants and an onboard duty paid shop. It takes around 75 minutes, so drivers will arrive in Calais refreshed and ready to continue the onward journey south to the Alps.



## Winter Sports & Travel Insurance

Winter sports travel insurance is an important part of your holiday booking and we strongly recommend that you have a comprehensive travel insurance policy to cover all your winter sports holiday requirements. As Simon Butler Skiing is an Appointed Representative of Fogg Travel Insurance Services Limited, who with Insurers Union Reiseversicherung AG (URV), are authorised and regulated by the Financial Services Authority (FSA), we are able to recommend to you Fogg Travel Insurance Services Limited, who we have used for many years, and who are winter travel insurance experts over 25 years

You can **BUY** or **VIEW** the policy cover online at [www.simonbutlerskiing.co.uk](http://www.simonbutlerskiing.co.uk).

- ✓ You can also add the renowned Fogg Travel Medi-Card - small fee applies.
- ✓ The online maximum age limit is 64 years at the date of departure (unless otherwise stated).
- ✓ Off-piste skiing/snowboarding is included, but insurers expect clients to act responsibly.

**If you are 65 to 84 years of age.** Fogg Travel Insurance Services Limited can arrange policy cover for persons 65 to 84 years of age - you will need to contact Fogg's Retail Department direct on 01623 631331 and quote Simon Butler Skiing.

**Pre-existing Health Conditions** of you or anyone who is travelling with you, on whom the travel plans depend, are excluded. If you require cover for a pre-existing condition you must contact Fogg's Referral Helpline on 0845 1300198 for advice on cover.

**Travel Insurance Enquiries** For any and all enquiries in respect of travel insurance, you must direct all of these to *Fogg Travel Insurance Services Limited, Crow Hill Drive, Mansfield, Notts NG19 7AE* Tel: 01623 631331 Fax: 01623 420450 Email: [sales@foggtravelinsurance.com](mailto:sales@foggtravelinsurance.com)

**Your Insurance Cover** Please ensure you read your insurance policy document as soon as you receive it and take it on holiday with you. It is your responsibility to ensure the insurance cover you purchase (whether it is the policy we recommend, or another one) is suitable and adequate for your particular requirements.

## Group discounts

We are pleased to offer discounts for groups, when all members travel on the same dates and a single party leader handles ALL correspondence and queries.

13 December	7 full paying adults and the 8th goes free (based on twin occupancy).
New Year, and Half Term	No discounts are available for these periods
All other dates*	10 full paying adults and the 11th goes free. *Easter week 15 full paying adults and the 16th goes free

These group discounts apply only to the basic brochure price, and not to any ancillary costs. Cancellations will affect group reductions i.e. free place loss could apply. Full names must be supplied at least 10 weeks before departure. Name changes will incur an amendment fee or will be treated as a full cancellation if balance has been paid. All passengers must pay a deposit, whether for a free place or a paying place. Deposits will be credited against the final balance. One discount per person applies.

## Booking conditions

**1. Contract.** Your contract is with Simon Butler Skiing. We are responsible for ground arrangements only and are committed to a policy of fair trading. By signing the booking form you will be accepting the terms and conditions for yourself and all members of your party.

**2. Reservations.** Bookings are accepted in writing on our booking form, together with your deposit of £150 per person plus your insurance premium. Provisional bookings can be accepted by fax or phone, using a payment card and your booking form submitted within four working days.

**3. Confirmation and payment.** Within 14 days we will send you confirmation and an invoice with details of your holiday. This should be carefully checked to ensure your requirements are met. It is on despatch of our invoice that a contract is made between us incorporating these booking conditions. Your balance is due 10 weeks before departure and no reminder will be sent. If you fail to pay on time, Simon Butler Skiing will be entitled to cancel the booking and cancellation fees will be payable.

**4. Alterations to the booking.** If you wish to alter the booking after the contract is formed, we will do our best to arrange this. An amendment fee of £30 per person will be made for each detail of the booking changed.

**5. Cancellation by you.** All changes and cancellations must be made **in writing** and received in our office before the departure date. Cancellation charges are as follows:

Period before scheduled departure when we receive your written notification	Amount of charge as % of total holiday cost.
Over 70 days	Deposit
69 - 36 days	50%
35 - 22 days	70%
21 - departure day	100%

If your cancellation falls within your insurance policy terms, then the insurance company will refund any such charges to you.

**6. Price variations by Simon Butler Skiing.** Prices are based on a currency exchange of £1 = 1.13 euro (02/06/11). Whilst we reserve the right to change our prices, your confirmation invoice price is fully guaranteed.

**7. Holiday insurance.** We do make it a condition that you are fully insured before travelling with us. We have arranged insurance cover with Fogg Travel. Please click on their logo on the Simon Butler Skiing homepage. Alternative cover must be comparable to ours.

**8. Alterations to your holiday by Simon Butler Skiing.** Arrangements to your holiday as described in our brochure are made many months in advance. We reserve the right to make any such necessary changes. Most will be very minor and we will notify you of any major changes. In the event of a major change you have a choice of accepting the change, purchasing another holiday from us, or cancelling your holiday.

**9. Cancellation by Simon Butler Skiing.** We reserve the right, in any circumstances, to cancel your holiday and to return all money you have paid to us, or offer you an alternative holiday to purchase. Under no circumstances will we cancel your holiday less than 8 weeks before departure, except for reasons outside our control including but not limited to reasons of force majeure.

**10. Simon Butler Skiing liability.** We accept full responsibility for the act and/or omissions of our employees, agents, sub-contractors and suppliers. Simon Butler Skiing accepts no responsibility for the acts or omissions of its clients, whether negligent or otherwise, and shall not be held liable for any claims made against our clients either by other clients of Simon Butler Skiing or third parties.

Note: The client agrees to co-operate fully with Simon Butler Skiing or its insurers in respect of any

legal proceedings which Simon Butler Skiing or its insurers may take against the relevant supplier and/or third party. In the event of personal injury unconnected with arrangements made by Simon Butler Skiing, assistance will be given where appropriate subject to reasonable discretion.

**11. The responsibility of Simon Butler Skiing.** The manager, representative and/or supplier at Simon Butler Skiing organises our ski programme with your safety in mind. They have complete discretion to vary or cancel our skiing programmes according to weather conditions and the experience of group members.

**12. If you have a complaint.** We do try to ensure that your holiday with us is as enjoyable as possible. If you have a complaint:

- a) Whilst on holiday. Immediately inform the manager, who will try to put things right quickly.
- b) On your return home. Within 28 days follow up your complaint by writing to our UK office.

**13. Brochure accuracy.** The brochure is prepared from advance information. Whilst every care is taken that this information is correct at time of going to press, it has to be remembered that facilities may be withdrawn from Simon Butler Skiing and holiday particulars as a result. Our sales staff are often asked for information not contained in the brochure. Whilst every effort is made to ensure that all information is correct, Simon Butler Skiing cannot be held responsible if this should prove inaccurate.

**14. Special requests.** If you have any special requests not covered by the holidays described in the brochure please let us know. We will try to meet such requests but cannot guarantee to do so.

**15. Valid passports are required for visitors to France.** Visas are not required for EU citizens. Other Nationals may require a visa and should enquire at the French Consulate.

**16. Financial Protection.** A Clients Trust Account at LloydsTSB protects your holiday payment.



# Booking form 2011/2012

Simon Butler Skiing, Portsmouth Road, Ripley, Surrey GU23 6EY  
 Telephone: +44 (0)870 873 001, +44 (0)1483 212726 Fax: +44 (0)1483 212725  
 e-mail: info@simonbutlerskiing.co.uk www.simonbutlerskiing.co.uk

Please complete all sections of the booking form in block capitals and return to the above address with a deposit of £150 per person

Party leader - for <b>all</b> correspondence Given name _____ Family name _____ Evening telephone _____ Mobile telephone _____ Daytime telephone _____ Preferred contact number <input type="radio"/> daytime <input type="radio"/> mobile <input type="radio"/> evening	House number/name _____ Road name _____ Town _____ County _____ Post Code _____ Country _____ e-mail _____
Please tell us how you heard about Simon Butler Skiing	Name/address of anyone who you believe might be interested in receiving a brochure

Please tell us if you have any special dietary requirements

Name **all** party members, including yourself. Indicate room partners/sharers. Please enter names as they appear in each guest's passport

Title	Forename	Surname	Room type*	Date of birth (required if under 15yrs)	Ski level 1-7 : see below 0 : non-skier	Chalet / Chalet style**

\*Room types: twin, double, triple, quad, twin-share, cot. \*\*The Chalet d'Antoine offers three grades of room - Standard, Premium and Superior. The Chalet Soleil d'Or offers chalet rooms and one family suite.

I have in force an insurance policy that is comparable or superior to that offered by Fogg Travel Insurance Services Ltd. The policy has cover for cancellation and winter sports, including mountain rescue and repatriation. The policy is current and does not expire until after the date of my return to my country of departure.

Insurance company name \_\_\_\_\_ Policy No. \_\_\_\_\_  
 Signed \_\_\_\_\_ Date \_\_\_\_\_

## Skiing levels

To help us structure and organise our lessons, we need to have an idea of your skiing experience/ability. This will be influenced by confidence, technical ability and time spent on snow. Please take a look at the levels below, and include your level on our booking form in the space provided.

**Please note:** Party leaders must inform all members in their party that we DO NOT guarantee morning or afternoon lessons. We will do our very best to ensure parties are skiing at the same time (depending on size and ability).

	Category	Ski ability
1	Beginner	Never skied before, or may have had a lesson on a dry ski slope.
2	Novice	One week skiing on snow, or had a long break from skiing. Competent at snowplough turns.
3	Low intermediate	Two to four weeks of experience. Comfortable on greens and blues. Not always consistently parallel. Reds the next step.
4	Mid intermediate	Skied regularly last few seasons. Four to six weeks of experience. Happy to tackle the reds and occasional black and enjoy new challenges.
5	High intermediate	Skiing most of the mountain but need more work on more difficult runs and experience of varying snow conditions.
6	Advanced	All mountain skiing in a variety of snow conditions. Want to ski powder confidently.
7	Expert	Skiers who can ski the fall-line on difficult terrain, moving at a good pace through off-piste and bumps and are confident in powder snow. Looking to refine technique. Minimum of 20 weeks experience.

## Holiday details

Arrival date \_\_\_\_\_  
Departure date \_\_\_\_\_  
Number of child (2yrs to 15yrs) non-skiers \_\_\_\_\_  
Number of child (5yrs to 15yrs) skiers \_\_\_\_\_  
Number of adults \_\_\_\_\_

Number of infants (less than 2yrs) \_\_\_\_\_  
Nanny requirement \_\_\_\_\_  
Is a cot required? \_\_\_\_\_  
Is a high-chair required? \_\_\_\_\_  
Number of single room supplements \_\_\_\_\_

Are you driving or flying? \_\_\_\_\_  
If you are flying, please provide your flight details  
Outbound flight number \_\_\_\_\_  
Departure time \_\_\_\_\_  
Arrival time in Geneva \_\_\_\_\_

Which UK Airport will you fly from? \_\_\_\_\_  
Please tick here if you require us to provide transfers   
Inbound flight number \_\_\_\_\_  
Departure time \_\_\_\_\_  
Arrival time in the UK \_\_\_\_\_

## Deposits/Full payment

If you hire all of your equipment you will need to bring a minimum of €  
Your lift passes will cost approximately €

Deposit of £150 x (number in party) \_\_\_\_\_ = £ \_\_\_\_\_  
Full payment (if within 10 weeks of departure) £ \_\_\_\_\_  
Total immediately due £ \_\_\_\_\_

Please be aware that all **deposit payments are non-refundable**; and also that we are unable to book or confirm any reservation in the absence of the required deposit.

Please ensure that you have given us a **valid and current e-mail address**, because we will use this to send you a reminder of your imminent final payment due date, approximately two weeks prior to that date.

## Method of payment

Cheque  Credit card  Debit card  Other  
(Please make cheques payable to Ski Coach Ltd.)

Please be aware that we do NOT accept American Express or Diners Club credit cards

Card number \_\_\_\_\_ Name as it appears on the card \_\_\_\_\_

Valid from (mm/yy) \_\_\_\_\_ Security code \_\_\_\_\_ (The last three digits on the signature strip of the card)

Valid to (mm/yy) \_\_\_\_\_ Issue number \_\_\_\_\_

Please charge to the card detailed above £ \_\_\_\_\_ (There is a 1.5 per cent surcharge when using a credit card, no charge for debit cards).

I authorise the balance due to be debited from my account 10 weeks prior to departure (tick if applicable and you wish to give us authorization).  
**When submitting your application form online, please note that we can only process your deposit and your final payment if you tick this box.**

I confirm that I would like to book Simon Butler Skiing holidays as indicated on the booking form for myself as group leader and all other members of the group named. I have read the booking conditions and agree to their terms on behalf of myself and all other members of my group.

Signature \_\_\_\_\_

Date \_\_\_\_\_

## Essential information

\*Linen and one set of towels are allocated per person per week. There is a mid-week towel change.

\*For the benefit of all guests in our chalets, we ask that children of 11 years and under take their evening meals at 6.15pm. This is out of courtesy to other guests. We do ask parents to take responsibility for the conduct of their children during the evenings at adult meal times, so suggest that they bring games and portable DVD players to keep youngsters amused.

**Young skiers:** Children of 4 and 5 years old must meet a number of set requirements before we can teach them as part of a two-hour group lesson (please see our brochure or contact our UK office for more information). Our policy ensures all learners get the opportunity to progress and have fun together. Where children are unable to fully participate or are holding a group back, we offer private lessons (payable in resort), or have a nanny service (please see the booking form for prices).

### Lift passes.

To receive Simon Butler Skiing discounted lift passes, guests must pay by cash in resort.

### 2011/12 prices:

Adult lift pass: Six days - 174 euro.  
Children's lift pass - 6 days: 152 euro.

### Ski and boot hire from Champfort Sports

**Regular adult** ski and boot hire (6 days): 114 euro. **Children's** ski and boot hire (6 days): 66 euro. **Helmets:** 21 euro.  
Champfort Sports (opposite the Chalet d'Antoine) accepts cash or debit and credit cards. You can pre-book your hire equipment before you travel by ringing Valentine Scuotto direct on 0033 450 910 390.

