

Frequently Asked Questions FAQ'S

How do I get to there?

London/Medway: A2/M2/A299/A253/B2048/B2050

M20/Maidstone: A249/M2/A299/A253/B2048/B2050

Ashford/Canterbury: A28/A253/B2048/B2050

Folkestone/Dover: A20/A2/A256/A253/B2048/B2050

Sat Nav Postcode – CT7 0BH (Quex Park, Park Lane, Birchington, Kent)

Public Transportation

Nearest rail: Birchington

The journey from London Victoria to Birchington-on-Sea takes around one and three quarter hours. The pleasant one-mile walk along Station Road and Park Lane takes about twenty minutes, although taxis are available

By bus: Thanet's No.8 bus stops at Birchington Square. The half-mile walk along Park Lane and into Quex Park takes under ten minutes

Parking

There is adequate **free** parking for all vehicles in the Bell Tower Field accessible from Manston Road, Birchington. Please follow the signs

Kent Events, Quex Park Estates and our Exhibitors accept no responsibility loss or damage to any vehicle or property within that vehicle which is left entirely at the owner's risk

No street parking available

All illegally and inconsiderately parked vehicles can expect a £60 ticket and further charges will be made for the release of clamps or towed vehicles

Accessibility Information

Designated parking is available for our visitors who use wheelchairs, with a restricted mobility or who are visually impaired. As a safety precaution we ask that all these visitors are accompanied by a carer

The ground within the site is uneven and may not be suitable for some wheelchair users

Vehicles must use the Bell Tower Field accessible from Manston Road, Birchington
Please follow the signs

There is also provision of toilet facilities for our guests and a possible loan of an all terrain wheelchair (deposit may be required)

Facilities

There are a number of toilets available

What are the opening and closing times?

The Event opens at 4 pm and closes at 9 pm

The Bar will close 15 mins before the end of the event

When are the bonfire & fireworks scheduled?

The bonfire will be lit from 6.30 pm and the fireworks from 7:30 pm

How can I pay?

There are a number of ways in which you can pay

1. By cash
2. By cheque supported by a cheque card (Made payable to Kent Events Ltd)
3. On Line using our electronic ticketing system (Paypal account required)

How safe is it?

Kent Events Ltd are fully qualified in event health and safety

The site has been fully assessed and all reasonable precautions have been taken to ensure the safety of our guests. A copy of the risk assessment is available upon request in writing; please note there is an administration charge for this information

Kent Events, Quex Park Estates and our Exhibitors accept no responsibility for injury caused to our guests and clients through any wilful act or omission by a third party

To ensure the further safety of our guests lighting units are placed around the venue

There will also be fully qualified security at the event together with a number of experienced volunteers to assist you if needed

Bonfire

You can't have a fireworks party without a bonfire, but we must recognize the dangers of fire

The bonfire will be prepared by Quex Park Estate, using only clean waste and will be kept to a manageable size and built so it collapses inwards as it burns

A safety perimeter will be established around the fire with experienced volunteers designated to the bonfire to ensure the safety of our guests

It will not be left unattended, in the interest of safety; nothing will be cooked / thrown onto it

This attraction is subject to the weather conditions

Personal Fireworks /Sparklers

Your bag may be checked and any prohibited items removed

Personal fireworks / sparklers are not permitted

The Firework Code applies to this event

First Aid

Highly trained first aiders will be at the venue in the case of any emergencies

What about lost Children?

Children who become unattached will be taken to the First Aid area

A message will be put out over the public address system asking for the parents

Please be mindful that your child may not like the noise caused by fireworks and may wander off

Are pets allowed into the Fireworks Event?

Sorry, but no. Most animals in particular dogs are scared by the loud noises. There is also

a health issue with regards to the mess they can leave behind. Therefore no pets (other than guide dogs) are permitted

Footwear

Bonfire & Fireworks at Quex is set within Quex Park Estate, which is a unique country park of 250 acres on the Isle of Thanet. Suitable footwear is advisable, as the ground may be uneven and slippery (subject to weather conditions)

Behaviour

We will not tolerate any form of rowdy or anti-social behaviour

Quex Fireworks & Bonfire is a family event. Persons who disrupt others enjoyment maybe asked to leave without a refund

Any person who assaults any member of staff or volunteers will be dealt with by the Police and we will support any legal action. We will also consider claiming against the individual(s) through the Civil Courts

Can we bring our own drinks to the event?

Due to the possibilities of injury we are sorry that only drink purchased at the event can be consumed. Glass containers are strictly prohibited and will be confiscated immediately

Can we bring our own food/picnic table to the event?

Sorry, unfortunately not. Large obstacles are a significant hazard when placed in pedestrian traffic routes and could potentially cause delay and personal injury if an emergency evacuation situation occurs

What entertainment is available?

There is a great deal to see and do, such as

A fun fair (payment at the time of rides is required)

Licensed Bar (over 18's only)

Lucky dip. Glow novelties

Various food outlets such as Burgers, hotdogs, traditional fare hot and cold drinks

Live Entertainment (to be confirmed at time of publication)

Weather

It is hoped for a dry clear evening.

Make sure you wear suitable warm clothing

But we all know how unpredictable the weather can be, it is our aim to continue with the event during wet weather. If strong winds prevail, we would have to assess the situation on safety grounds

Should wet weather & high winds prevail in the lead up to the event, it may be postponed 24 hours, in the interest of public safety. Your tickets will be valid for the following day, for full details please refer to our Terms & Conditions

Litter

Suitable waste receptacles are placed around the venue. However we would be grateful if our guests would use the waste receptacles and dispose of litter considerately

And finally Enjoy your evening; we want to see you again next year

2011 – Saturday 5th November

2012 – Saturday 3rd November